

Neighbors by Ring Memorandum of Understanding

This agreement is entered into this ______ day of ______, 2019 by and between Ring LLC ("Ring") and University Park Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make University Park's ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law
 enforcement and the public may access free of charge by downloading the Neighbors App (iOS
 and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal Information, including video footage, to Agency without the prior

Updated December 2018

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consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC	
	4/2/2019
Date:	
Ву:	august (ziment
Name:	August Cziment
Title:	Director of Operations

Agency

Date

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Name:

Title:

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Updated December 2018

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From: Sent: To: Subject: Ring Team <no-reply@ring.com> Monday, April 15, 2019 11:36 AM John Ball

You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the University Park Police Department in the Ring Neighbors Portal.

Neighbors Portal provides the University Park Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

Join Portal Now

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*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.

Unfortunately, Internet Explorer is currently not supported.

Email intended for ihall@untayas are

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ring

Bruce S. Marshall

From:

Sent: To: Subject: Ring Team <no-reply@ring.com> Monday, August 26, 2019 7:36 AM

Bruce S. Marshall

You requested a link to change your password



Hello Bruce,

Someone has requested a link to change your password. You can do this through the link below.

Change my Password

If you didn't request this change, please ignore this email.

Your password won't change until you access the link above and create a new one.







Email intended for brucemarshall@uptexas org

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John Ball

From: Sent: Ring Team <events@ring.com>

Wednesday, August 21, 2019 6:59 AM

To:

John Ball

Subject:

[MARKETING] You're Invited to Ring's Party at IACP

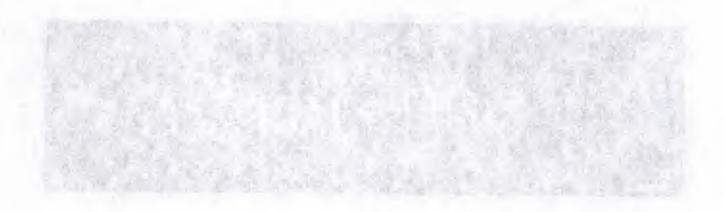


Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.



Join us as we celebrate the efforts of our Neighbors Portal partners in







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keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

RSVP

Event Details

Sunday, October 27, 2019

House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

Doors open at 8:00 PM

Recognition ceremony begins at 9:00 PM

Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



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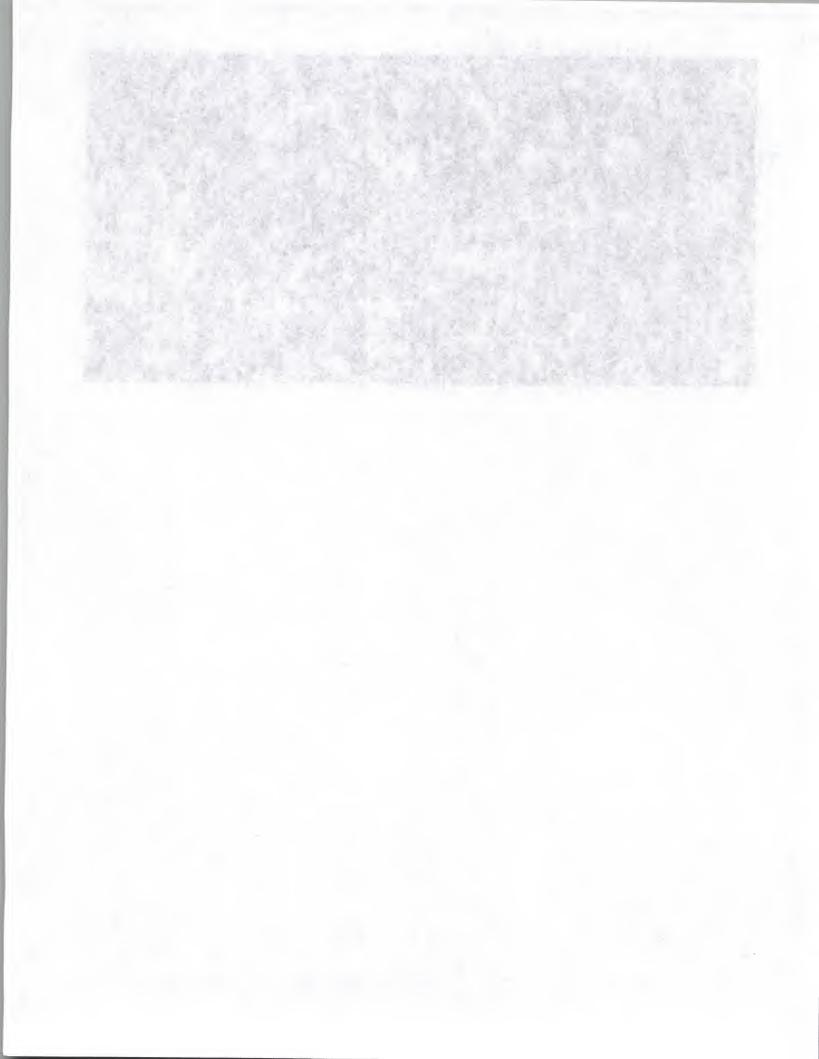
Our mailing address is

Ring 1523 26th St Santa Monica CA 90404-350

Add us to your address book

Want to change how you receive these emails?

You can update your preferences or unsubscribe from this list



John Ball

From: Sent: Sami Tahari <sami.tahari@ring.com> Monday, April 15, 2019 12:05 PM

To:

John Ball; Andrea Bollen; Jenifer S Johnston; Bruce S. Marshall

Subject: Attachments: Ring Neighbors Portal Training Guide.pdf

Good morning,

You've received invitations to create accounts for Portal. Please create your accounts and browse Portal to refamiliarize yourself with the website. I've attached a training guide PDF to provide additional details.

Once Officer Snellgrove formulates the announcement details, my team will release an in-app alert to the University Park community on the Neighbors app, and then UPPD can begin using Portal!

Best,

Sami

Sami Tahari

Partner Success Manager sami@ring.com



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Ring Partners with LAPD to Reduce Crime in Wilshire Park
Orlando Police to use Ring doorbell security systems to fight crime
New Technology-Based Security System Replacing Neighborhood Crime Watch



Neighbors Portal Training Guide

Neighbors Feed

Aggregate view of all Neighbor and Law Enforcement posts within and around your jurisdiction

Ability to view all posts or filter by category:

- 1. Crime
- 2. Safety
- 3. Suspicious
- 4. Stranger
- 5. Lost Pet

Notes:



Commenting

Shows the community that Law Enforcement is engaging and being proactive

Neighbors are anonymous

Law Enforcement is not anonymous and includes the user's name and department name

Notes:

Crime Analyst Aliperti 3d Hello - can the original poster please give me a call? 239-573-3043 Thank you! -Deirdra Aliperti, Crime Analyst Reply

Public Information 3d
Thank you for sharing this video, it has been sent to the officers investigating. If you have not done so already, please call 410-313-3700 to file a report.

Public Information - 2d
These two juveniles are in custody and will be charged. Your videos were essential in identifying them so quickly. Please encourage your neighbors to report any stolen packages, etc.

Reply

Neighbor 24 2d Thanks for the great work! Reply



Posting

Localized messaging system (not jurisdictionwide)

Requires an address (hidden from public view) to determine recipients

Neighbors who are subscribed to that area will receive a notification

Effective way to solicit information from the community

Notes:

Law Enforcement Agency

• crime

Vehicle break-ins

In the overnight hours of Sunday, Nov. 18-Monday, Nov. 19, unknown suspect(s) broke in to 12 vehicles on the following streets: Peartree Way, Green Meadow Drive, Red Stream Way, Gray Star Way, and Little Patuxent Parkway. In some cases, a window was broken; in others, car doors were left unlocked. Only loose change was reported stolen. If you have any information, call at 410-313-3700. You also are encouraged to check your doorbell cameras to see if they captured anything during this timeframe.

5 comments

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☐ Comment

Share

Suggested Content

Anything actionable that could be categorized as crime and safety

- 1. PSA
- 2. BOLO
- 3. Request for information

Law Enforcement Agency

• Crime

Hit and Run on Main Street

Looking for vehicle and driver description that were involved in a hit and run on Main Street around 6:00PM on Monday Feb 5. Please contact Detective Jones with any information at (123) 456-7890 and reference case #12345.

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Comment

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Notes:

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W. Andrew Mr. S. Martin, and Advanced Spiriters and Advanced Spirite



Request Form

- 1. Incident Location
 - a. Required to determine area of interest
- 2. Case #
 - a. Internal reference number
- 3. Start Date/End Date
 - a. Max 12-hour window
 - b. Up to 45 days in the past
- 4. Incident Type
 - a. Select Category
- 5. External Message to Ring Users
 - a. Add a custom message with details and/or contact info
- 6. Click 'Submit' to see a preview

Notes:



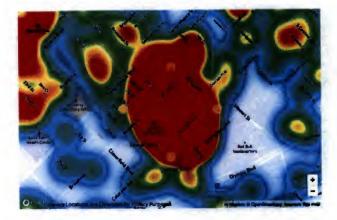
Camera Map

Heat Map of all active Ring cameras in jurisdiction

• Exact locations obscured for privacy

Stretch polygon points to define a geo fence around the area of interest

Minimum of 0.025 square miles, maximum of 0.5 square miles



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Email to Ring User

Sent to Ring User from Ring Team on behalf of Agency

Ring User will receive email with two options:

- 1. Share Videos
- 2. Review Videos
 - a. Allows user to send selected videos

Click send to confirm Video Request

Notes:

ring

Dear Neighbor

Descrive Falon Shapire of the Example Law statocement Agency in investigating on incident that occurred near your home and offiling device may have captured video that can help. Betactive Shapire of the Example Law Enforcement Agency is seeking video contain hauper Salansers 28th terms 128th Agent 2120 AM to 1230 PM

A message from Detective Shapiro

Reaching out to resighbors to obtain violen recordings 19.4 may help with my investigation of marine at break in a minimal base neighborhood dilige. Nate any video in a minings within the time from above, phase in share an itemp. — I mo at 3.456-7891 or

Share Videos Review Videos

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, If you'd like to take direct action against of the in your community, this is a great opportunity by sharing your Ring videos and your contact information with Debactive Bhapino of the Example Law Referenment Assency.

Thank you for making your neighborhood a safer place

Stay safe,

If you have any questions or concerns, please contact Detective Shapire at Example Law Enforcement Agency or the Ring Video Request Team at videoremusat@ring.com.

Manage Cases

Select Case to view submitted videos

Select Video to review footage

- Categorize each video as important or not important
- Important videos can be downloaded onto a desktop in MP4 format and uploaded into an evidence management system
- 3. Videos marked as not important will be archived



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